

ODISHA RENEWABLE ENERGY DEVELOPMENT AGENCY (Under Energy Department, Government of Odisha) S-59, Mancheswar Industrial Estate, Bhubaneswar-751010

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Letter No 1705 OREDA Dated 29:05 - 2023

PD-27/2022

Clarification to consolidated queries/suggestions by participants in the pre-bid meeting

A pre-bid meeting through VC and physical mode was held on 11:30 AM of 15.05.2023 for e-tender Notice No- 1339, dated 01.05.2023 regarding Request for Proposal (RFP) for providing Electric Vehicle Fleet Services on "Own, Operate and Maintain Basis" Considering the queries/suggestions received from the Bidders in the Pre-Bid Meeting, a consolidated clarification is hereby provided as per annexure-1.

All the prospective bidders are also advised to kindly keep referring www.tenderwizard.com/OREDA and https://oredaodisha.com/website for any updation before submission of their bids.

All other terms and conditions of the original tender document shall be remain same.

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Yours faithfully

Chief Executive



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Letter No: 1704.

Date: 29.09-2023

Notice for time extension

Extension of date of bid submission to the e-tender Notice No- 1339 dated 01st May 2023 for Request for Proposal (RFP) for providing Electric Vehicle Fleet Services on "Own, Operate and Maintain Basis"

It is for information of all concerned that, the due time for submission of online copies of the Technical Bid has been further extended up to 09.06.2023, Time 5:00 PM. Also, due date and time for submission of hardcopies of the technical bid has been further extended up to 13.06.2023, Time 5:00 PM. The Technical bid shall be opened on 16.06.2023, Time 5:00 PM.

All the prospective bidders are advised to kindly keep referring www.wienderwizard.com/OREDA and www.oredaorissa.com website for further updation.

All other terms and conditions of the original tender document shall remain unchanged.

Yours faithfully,

Chief Executive

Clarification to Pre Bid Queries/ Sugesstions raised during Pre-Bid meeting held on 15/05/2023

RfP No. 1339 RfP Date 1st May 2023

Work

Request for Proposal (RFP) for providing Electric Vehicle Fleet Services on "Own , Operate and Maintain Basis"

S.N	Clause No	Page No	Clause	Clarification Sought	Rationale	Clarification	Addendum
1	1.3.3.1	11 of 63	The Bid shall comprise of the Technical Bid and Price Bid. The Technical Bid and Price Bid shall be submitted online pursuant to ITB Clause 1.3.3.2 and ITB Clause 1.3.3.3 respectively, as per all the terms and conditions of the Bidding Document. In addition, the select original hard copiesof the Bid shall be submitted pursuant to ITB Clause 1.3.3.4 at OREDA's Office Address.	Is the hard copy of bid to be hand delivered?		The bidder can post/ courier or submit the hardcopy of bid document in person. However, the hard copy need to reach the OREDA office as per the stipulated time provided in the RFP. After the due date and time any hard copy of the bid document received will not be considered for evaluation and the bidder will be rejected	
2	1.3.7.1		The Bidder shall furnish Bid Security as per the Bid Form 2pursuant toITB Clause 1.3.3.2.	Bid deposit Bank Guarantee: Time lines for return of deposit is not specified. Will this deposit be returned or adjusted with the Performance Deposit.		Please refer clauses 1.3.7.3 and 1.3.7.4 of the RfP	
3	1.5.8.2	18 of 63	OREDA may request for providing the Electric Cars in a phased manner which shall be intimated in the Lol.	Please help with the timeline of phase wise manner of EV deployment		We understand that it will be difficult for a bidder to deploy 300 vehicles at a time. So OREDA will provide the demand to the bidder with 10 weeks down time for providing the vehicles. However we are planning to inagurate this business on 15 Aug 2023. So the selected bidder will be requested to provide atleast 10-30 vehicles on the date. for inaguration of the services.	
4	1.6.3.1	19 of 63	Within fifteen (15) Days from the receipt of Letter of Intent (LOI) from OREDA as per ITB Clause 1.6.2, the Successful Bidder shall furnish the Performance Securityas per LOI Form 2 under Section 5 (Annexure).	Performance Security Deposit: The bidder will have to invest huge amount of approx. Rs.30 Crs. plus towards procuring electric vehicles and taking ownership risk. The same also includes timely maintenance and operations of the fleet which will include additional investment. The bidder would be happily providing satisfactory services to OREDA, however considering the huge investment by the bidder, the additional hit with respect to Performance Security Deposit is impossible. Hence the bidder request to kindly waive the condition of Performance Security Deposit.		Tender Condition shall prevail	

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5				If the bidder is required to submit the BG for Performance Security then, the same will be limited to a period of 3 years (as mandated by Bank), however the same will be renewable. Also the BG wordings will be reviews by Bank Authority to their satisfaction been the BG issuing authority. Validity period of the BG will be 5 years only.		The BG format given in the RfP is legally vetted. The Bidder shall have to take prior approval of OREDA before making any change to the format or its wordings	
6	- 2.1.3	20 of 63	Rid Security.	The clause state that company should deposit 60 lakhs as bid security. Can the amount be lowered for early stage startups?	As the bidder have to deploy cars with specific variants for each category and it will have to bear driver and charging operations cost as heavy capital expenditure. Proposed Changes It is suggested that bid security of 60 lakhs as deposit be brought down to 15 lakhs.	Tender condition shall prevail The Bidder has to submit a bid security of 60 lakhs as bid security	
7	- 2.1.3	20 of 63	Bid Security	1) As per Page No 20, BDS Clause No.: 2.1.3 (ITB Clause 1.3.3.4) Bid Security, Cost of Bid, Bid Processing Fee can be transferred via online/ RTGS/ NEFT etc. But no where the Bank details for transfer are mentioned and also tell us the applicable GST Rate (%) in Cost of Bid and Bid processing Fees.		Bank Details for RTGS/ online payments: Name of Account Holder: Odisha Renewable Energy Development Agency Name of the Bank: Axis Bank Ltd., Manchedswar Baranch, Bhubaneshwar Account No.: 918010114041671 IFSC Code No.: UTIB0001973 The applicable GST rate is 18%	
8	2.1.7	21 of 63	L1 bidder will be identified for small or hatchback, sedan and SUV category Electric Cars separately based on the quoted monthly rental price.	Would work be awarded to different bidders in case there are different L1 for each vehicle category? Moreover, specifically for Compact SUV segment wherein vehicle requirement is 221 we humbly suggest to divide work amongst 3-4 bidders so that work is carried out efficiently		Work will be allocated to single bidder The necessary addendum on selecton of successful bidder is issued	Clause 2.1.7 is amended as follows:
9				Are the bidders eligible to bid for a single city?	Ensures the best service and experience to the Government, with quick and fast redressal.	No. The bidder shall have to bid for the complete 300 nos of fleet	The Bidder should quote montlhy rental price for hatchback and the monthly charges to be paid for driver separately. Price of vehicles in the other segment shall be calculated by OREDA as follows:
10				The clause state that lowest quoted monthly price for different category of hatchback,sedan and SuV will be awarded the bid.Can price of bid be different for different years adjusted for inflation?	It has implications for cost factored in for total expenditure with assumed inflation numbers which might not match with actual Proposed Changes It is suggested that price is to be revised each year for each category of the vehicle with scope of discussion on rationale.	Tender condition shall prevail. The quoted price shall be fixed for 5 years i.e. up to the contract period	* Cumulative Price of Hatchback (quoted by Bidder): INR X/ month * Price of Sedan: INR 1.1 X/ month * Price of Compact SUV: INR 1.3 X/ month * Price of Premium SUV: INR 1.5 X/ month Cumulative cost of Vehicle along with driver in

11				monthly quoted price for different categories will be selected as successful bidder. Will there be consideration of	The market for EV vehicles is growing and evolving with time in India. Running EV fleet comes with its own operational and tech challenges which are better solved by experience in the sector like-1. Sudden breakdown: Due to various reasons, vehicles' State of charge can suddenly drop and scarcity of infrastructure creates a range anxiety in the minds of riders and drivers. With experience in running operations on electric vehicles, the data gathered is useful for planning operations with zero breakdown. 2. Charging infrastructure and operations: Due to complexity in infrastructure for charging due to feeder and load availability along with matching variant with type of chargers, maintaining combination of slow and fast charges as per OEM instructions for better battery performance. These factors generally ensure reliability of using EVs by the beneficiary. Proposed Changes It is suggested that techno commercials scoring criteria be kept as 30%(technical) - 70%(financial) in awarding the tender with specific scoring for technical criteria like for number of vehicles, charging station installed, driver partners onboarded, experience in running EVs, uptime of the cArgers installed by the bidder, project plan for the OREDA operations.	Necessary amendment issued	each segment= monthly rental of vehicle (calculated as above) plus cost of driver Bidder quoting the lowest cumulative price for Hatchback along with the driver shall be awarded the work. Cases where, vehicle as well as driver availability is required for 24 hours a day, driver charges will be paid 2.5 times of the quoted price. eg: if the lowest monthly rental for a hatchback, quoted by the Bidder is Rs 100 then monthly rental for sedan, compact SUV and Premium SUV shall be considered as Rs 110, Rs 130 and Rs 145 respectively. Additionally, driver cost shall be added to the above price to achieve cumulative monthly rental and discover the L1 Bidder.
12	2.1.8	22 of 63	The Performance Security shall be submitted for an aggregate amount equivalent to six months of monthly lease rental price in six (6)parts for the allocated quantum of electric vehicles		Six months of Performance security for 60 months of work period translate into 10% of contract value as PBG. Request to kindly consider to reduce the same	Tender condition to prevail	
13	3.1.1.3	24 of 63	Government of Odisha came up with the state EV Policy with the primary aim to accelerate the pace of adoption of electric vehicles (EV) in all the vehicle segments, especially, in the category of LMVs. Odisha government aims to achieve adoption of 20% Battery Electric Vehicles in all new vehicle registrations by 2025. A robust and accessible network of electric vehicle (EV) charging infrastructure is an essential pre-requisite to achieving this ambitious transition.	Who will bear the setting up cost of charging infra? Will the cabling cost be borne by beneficiary? Can we use other cars to charge at these charging stations?		The bidder shall apply for separate connection and shall bear the cost of setting up charging points within the premise including the cabling. The Beneficiary shall, however, assist in providing necessary documents in this regard. In case of charging stations setup outside the Beneficiary premises, all the responsibility shall lie with the Bidder only. OREDA will however, assist in getting necessary approvals. Charging stations setup out the premise can be commercialised by the Bidder	

14	3.1.1.5	24 of 63	monthly travel distance of 2000 Km / Vehicle for small / hatchback and sedan models and 2500Km/ Vehicle for SUV models. The cost of charging for this distance is to be included in the monthly rental price to be quoted by the Bidders. Any additional distance in Km travelled by the Electric vehicle over and above theabove limits will be reimbursed by OREDA based on following formula:	The formula given reads Energy consumed for the additional distance over the monthly limit (in kWh) x Prevailing EV charging tariff / input cost of electricity as per OERC (INR/kWh) Energy consumed for additional distance is subjective and based on driving style, driving conditions, etc. A driver may drive 100 Kms in one single charge however, another might drive 200 Kms on the same charge. Also please confirm the Prevailing EV charging tariff and Input Cost of Electricity as per OERC		Necessary addendum issued	Clause 3.1.1.5 is amended as follows: The charges for additional distance in Km travelled by the Electric Vehicle over and above the fix limits will be billed at INR 3.0/km
15				How will energy consumed be calculated?			
16				Extra km will be reimbursed by OREDA but who will bear extra hrs cost?		Tender condition shall prevail Monthly rental paid by OREDA is fixed for 5 years. There shall be no additional cost to OREDA or the beneficiary on account of extra hours	
17	3.2.1.1 b	25 of 63	condition and in any case the vehicles	Will the EV be registered and branded under vendor name? Does EV should have white /yellow number plate?		EVs will be registered under the name of the vendor. EVs will have commercial registration For branding of the vehicle please refer new clause 3.2.1.1.	
18	3.2.1.1 f	25 of 63	carried out in off duty hours.	The clause mentions that maintenance work shall be carried out in off duty hours. We wish to understand if duty hours are fixed and known well in advance	It ensures better plan for charging of vehicle and driver onboarding.	For Government Departments, driver duty hours will be a maximum of 10 hours a day and 26 days a month. However, it may slightly vary as per the departments requirement without any additional cost. In case of state power DISCOMs, few of the vehicles would be required for 24 hours of availability along with the driver. In such cases, 2.5 times the monthly cost of driver will be paid. Thus, the Bidders needs to quote the monthly rental of the vehicle and the driver separately in the price bid- (Bid Form 10) However, the bidder to ensure that no additional payment shall be made in all other circumstances on account of extended duty hours, except some special cases of state power DISCOMs	

19	3.2.1.1 f	25 of 63	Shall ensure that all maintenance work related to assigned vehicle shall be carried out in off duty hours.	The clause mentions that maintenance work shall be carried out in off duty hours. We wish to understand if duty hours are fixed and known well in advance		For Government Departments, driver duty hours will be a maximum of 10 hours a day and 26 days a month. However, it may slightly vary as per the departments requirement without any additional cost. In case of state power DISCOMs, few of the vehicles would be required for 24 hours of availability along with the driver. In such cases, 2.5 times the monthly cost of driver will be paid. Thus, the Bidders needs to quote the monthly rental of the vehicle and the driver separately in the price bid- (Bid Form 10) However, the bidder to ensure that no additional payment shall be made in all other circumstances on account of extended duty hours, except some special cases of state power DISCOMs	
20	3.2.1.1 g		The hired vehicles cannot be used for any Private/commercial purpose beyond office hours or during holidays	If hired vehicle cannot be used anywhere else, then can those vehicles be parked at beneficiary premises?		Yes the vehicles can be parked in benficiary premises	
21				What are operational hours per day?	Is it 9hr or 12hr?	For Government Departments, driver duty hours will be a maximum of 10 hours a day and 26 days a month. However, it may slightly vary as per the departments requirement without any additional cost. In case of state power DISCOMs, few of the vehicles would be required for 24 hours of availability along with the driver. In such cases, 2.5 times the monthly cost of driver will be paid. Thus, the Bidders needs to quote the monthly rental of the vehicle and the driver separately in the price bid- (Bid Form 10) However, the bidder to ensure that no additional payment shall be made in all other circumstances on account of extended duty hours, except some special cases of state power DISCOMs	
22				What are the operational days?		The operational days, in general are 26 days a month	
23	3.2.1.1 h	25 of 63	The roadside assistance for 12 hours a day including 9 hours of normal duty and 6 days a week shall be provided. Services shall include car towing service, ditch extraction service, jumpstarting dead batteries, lockout services (In case of key loss/ key breakage/locking of ignition key inside the car), and replacement of flat tires.	The clause asks for 12hours road side assistance,Will standard RSA provided by EV dealers , suffice?	It has implications for cost factored in for bidding. Proposed Changes Road side assistance is the operational requirement flexible on the bidder to have in house team or enter in contract with external third party vendors with onus of providing the vehicle on time as required on bidder.	Standard RSA must be equal or greater than minimum road side assistance sought in this RfP In the event of break-down, servicing & repairs of the assigned vehicle will be done by the service provider at his own cost. Further, the Bidder shall make alternate arrangement by providing any other vehicle(s) (ICE or EV) as a substitute. Failure to do so will evoke penalty or possible termination of the contract.	

24				The clause asks for 12 hours road side assistance,Will standard RSA provided by EV dealers , suffice?	It has implications for cost factored in for total expenditure.	Standard RSA must be equal or greater than minimum road side assistance sought in this RfP In the event of break-down, servicing & repairs of the assigned vehicle the service provider at his own cost shall make alternate arrangement by providing similar or higher class of vehicle(s) for which agreement is entered into. Failure to do so will evoke penalty or possible termination of contract.	
25	3.2.1.1	25 of 63	The bidder shall supply and install chargers in the beneficiary locations or vicinity of the beneficiary locations as per requirement	Will the charging infra have to be put up at each location?		The bidder can identify location of development of charging station from where he can cater to number of locations	
26	3.2.1.1 p	25 of 63	The bidder shall procure the vehicles, arrange the drivers, undertake maintenance activities, Vehicles Charging, etc. at its own cost, as per conditions mentioned above. All the taxes / GST etc. as applicable shall be borne by the bidder.	Bidder has to quote price inclusive of GST? Clause 3.2.2 a) says GST as applicable shall be borne by the beneficiary. Kindly clarify		The bidder has to quote the price exclusive of GST GST applicable shall be claimed in the invoice separately	
27			The vehicles would be provided along with comprehensive free Annual maintenance contract for the period of five (5) years. The Electric Cars should carry a warranty of 5 years against any manufacturing defect. The car batteries too should carry a free replacement warranty up till 5 years or 1,00,000 kms whichever is earlier. The battery will be replaced only if the battery capacity reduces below 75% of its capacity.	This is manufacturer specific and needs to be aligned and worded as per manufacturer policy. Tata offers only 3 Years / 1.25 Lac Km warranty on commercially registered EVs (Tata Xpress T) Free replacement of battery is again manufacturer specific and needs to be amended as per OEM policy		Vehicle warranty has been kept in the scope of the Bidder. The Bidder are free to avail manufacturing warranty as offered by the Electric Vehicle OEM or may get an extended warranty as he/ she wishes. However, Bidders need to ensure that there is no additional cost to OREDA or the Beneficiary where these vehicles have been deployed Necessary Addendum issued in this regard	Clause 3.2.1.1 s is amended as follows: Bidders need to ensure that there is no additional cost to OREDA or the service recipient, to whom Electric Vehicle has been allocated for use.
28	3.2.1.1 s	26 of 63		The vehicles would be provided along with comprehensive freeAnnual maintenance contract for the period of five (5) years. The Electric Cars should carry a warranty of 5 years against any manufacturing defect. The car batteries too should carry a free replacement warranty up till 5 years or 1,00,000 kms whichever is earlier. The battery will be replaced only if the battery capacity reduces below 75% of its capacity	The standard warranty against manufacturing defects offered by Tata Motors on Nexon/ Tigor vehicles is 3yrs / 1.25 Lakh KMs whichever is earlier. Therefore, clauses hould be amended to include arranty coverage only for 3yrs / 1.25 Lakh KMs whichever is earlier.	Necessary addendum issued	All the operation and maintenance, expenditure to vehicles like repair, replacement of spare parts, Tyres & Tubes, Battery etc. will be borne by owner of the vehicles (the Bidder).
29				The clause state in 5 year , battery could be asked to change if it reduces to 75% of battery performance	As there is no clarity on how battery performance changes with time and cost of battery is 1/3rd of cost of new car Proposed Changes It is suggested that battery performance criteria is reduced to 60%	Tender Condition shall prevail	

30	3.2.1.1 T	26 of 63	Shall update the log book at least once in every 72 hours. Failure to do so shall be penalized as per this contract. At the time of termination of contract, the service provider shall hand over the log book.	Will the cost of use of telematic and technology be reimbursed?		Bidder is free to adopt any method for maintaining the log book without any financial implication on OREDA	
31	3.2.1.2 b	26 of 63	Drivers that possess a valid commercial driving license shall be deployed by the bidder.		As per Supreme Court orders, drivers of LMV are not required to possess commercial license. Clause may kindly be amended	Necessary addendum issued	Clasue 3.2.12 b is amended as follows: The driver that possess a valid LMV driving license shall be deployed by the bidder. Additionally, the driver should be able to read, write and speak Odia, he should have passed Secondary School Certificate examination (10) or its equivalent from any recognised School, Board or Institution, he should be atleast 21 years of age but below 60 years. He should have a minimum experience of 3 years of driving LMV and he should be of good mental condition and bodily health and free from any physical defect likely to interfere with the discharge of his duties in the service. A candidate, who after such medical examination as the Government may prescribe, is not found to satisfy these requirements shall not be appointed to the service The Bidder to ensure police verification of deployed drivers
32	3.2.1.4 d	27 of 63	shall ensure that all electrical connections including lights (both brake and front), horn, turn indicators, and other vehicle systems shall be periodically checked and maintained by Service Provider to avoid any inconvenience to the beneficiary.	Who will bear the maintenance cost?		The cost of maintenance is under the scope of fleet service provider	
33	3.2.1.4 g	27 of 63	The Successful Bidder shall establish local offices in the cities of Bhubaneshwar, Cuttack and Puri so as to deliver uninterrupted and sustainable Comprehensive Maintenance during the contract Period.	Is the office required at the time of bidding or can we set up after LOA?		You can set up the office within 2 months from the date of LoA	
34	3.2.1.6	28 of 63	Shall raise an invoice in the first week of every month for the preceding month	As per the bid document, the bidder shall raise an invoice in the first week of every month for the preceding month. Credit period after which payment will be released is not given in the document. Also interest in case of delayed payment is not specified. Invoice to be raised in name of which party and payment will be done by whom? Escrow Account to be maintained and monthly payment date should be fixed for timely payments.		Payment to the successful Bidder shall be made within 20 days from the date of submission of invoices All invoices shall be made in the name of OREDA which shall be making the payment Please refer clause 7.4 of the draft Service Agreement, mechanism of revolving Letter of Credi have been kept for giving an assurance to Bidder for getting their payment on time	

35				For a small location where quantity of vehicle required is less the bidder will set up max 1 – 2 DC fast chargers. Now chargers are to be set up within the premises of the beneficiary so would that beneficiary / govt. department allow rehicle operating within this tender but running in other department to park and charge at their premises? Kindly clarify on how would this practical problem be addressed? Not possible to set up fast chargers in each of the beneficiary premises given the high cost of fast chargers		Bidder will be provided space for installing slow charging points within the beneficiaries' premises. However, fast charging stations shall be set up outside beneficiaries' premises, at a common location, which is accessible to all. Such charging stations shall be open for public use as well on 'pay as you go' basis. OREDA shall facilitate the bidder in obtaining governmnet land for setting up fast charging stations, depending on its availability	
36			The Respective beneficiary will provide	The clause provides for free charging/ parking space Can number of parking slots and chargers be mutually discussed between the beneficiary and the selected bidder, at each location?	We have been operating 3500+ EVs. Our experience in assigning charger to fleet ratio could help optimise resources without affecting the seamless operations.	The bidders to install sufficient number of EV chargers to suffice the need for 300 vehicles as per geographical distribution	
37	3.2.2 b	28 of 63	secured free parking space and charging space for the EVs in/around their office premises.	The clause provides for free charging/parking space.Can number of parking slots and chargers be mutually discussed between the beneficiary and the selected bidder, at each location?	After successfully running and operating 3,500+ EVs and 3,000+ chargging points, we have gotten expertise in assigning charger to fleet ratio and optimise resources without affecting the seamless operations for the beneficiary. As developing a charging station requires information on load and required length of cable from feeder, it has high cost differential for the bidder. Proposed Changes We suggest decoupling charging and EV fleet management under the tender. The bidder can consider vehicle cost, driver salary and other operational expense while bidding the monthly lease value. Installation of the chargers, getting power load, civil work, et are subjective to the place allocated by the beneficiary. That could be installed by the successful bidder at their own cost but beneficiary needs to pay a fixed price per kWh to the successful bidder as it is not built in the monthly lease bid quoted by the bidder.	The bidders to install sufficient number of EV chargers to suffice the need for 300 vehicles	
38			The beneficiary shall apply for a separate electric utility connection from DISCOMs for supplying power to the charging station. And the EV fleet service provider / OEM shall be responsible for paying back the cost of connection and monthly charges to Beneficiary based on the invoices / bills raised by the DISCOMs to the respective beneficiary.		Should include cabling upto the charger in the scope of work of the beneficiary as there would be legal and administrative challenges for the bidder to get cabling done at beneficiary's premises. All civil work and site preparation can be put in the scope of bidder however cabling should be in clients scope	Necessary addendum issued	Clasue 3.2.2 d is amended as follows: The Bidder shall apply for a separate electric utility connection from DISCOMs for supplying power to the charging stations. All the costs including cost of cabling shall be borne by the Bidder. The Beneficiary shall, however, assist in providing necessary documents in this regard.

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39				What is the estimate of bringing power connection form DISCOM? If there is a delay in bringing power connection then who will bear the cost of monthly EMI and driver expense?		Cost of connection shall be applicable as per the OERC electricity supply code. The Bidder can follow the below link for more clarity https://www.orierc.org/CuteSoft_Client/writereaddat a/upload/Supply_Code_2019_with_Gazette.pdf	
40	3.2.2 d	28 of 63		Is the cost is one time or monthly? If monthly then can it be included in monthly prices?		Cost of connection is a one time payment.	
41				The clause provides for beneficiary to apply for load. Will if be subsidised for EV or charged at commercial prices? Will successful bidder be able to suggest power load depending on number of chargers to beneficiary?	It has implications for cost factored in for total expenditure.	This shall be governed by OERC regulations and policies as notified by GoO from time to time. Currently, Odisha Renewable Energy Policy 2022 provides subsidies and incentoves for setting up of charging stations, like 50% concession on land lease payment. The Bidder may avail such benefits.	
42				The clause provides for beneficiary to apply for load. Will it be subsidised for EV or charged at commercial prices? Will successful bidder be able to suggest power load depending on number of chargers to beneficiary?	It has implications for cost factored in for total expenditure. Proposed Changes As the requirements of each beneficiey would be different, the power load application, parking space and charging infra should be mutually agreed upon the beneficiary and the successful bidder. We suggest decoupling charging and EV fleet management under the tender. The bidder can consider vehicle cost, driver salary and other operational expense while bidding the monthly lease value. Installation of the chargers, getting power load, civil work, et car subjective to the place allocated by the beneficiary. That could be installed by the successful bidder at their own cost but beneficiary needs to pay a fixed price per kWh to the successful bidder as it is not built in the monthly lease bid quoted by the bidder.	Tender condition shall prevail Getting electric connection shall be as per the electricity supply rule and regulation as published by Odisha Electricity Regulatory Authority	
43	4.1.1	29 of 63	The Bidder must be a 4.1.1.1 company registered under The Indian Companies Act, 1956/ 2013; or 4.1.1.2 partnership firm registered under The Indian Partnership Act, 1932; or 4.1.1.3. sole proprietorship firm under the relevant laws in India.	As per the qualification requirement the bidder has to be registered company/partnership firm. We want to know if consortium of companies be able to apply?	Interested party has different affiliated companies fulfilling qualification criteria. Proposed Changes It is suggested that 3 or more companies be able to apply as consortium to jointly meet the technical qualification criteria. The tender should consider experience of Bidder's subsidiary companies and affliate companies while judging the technical qualification. A CA certified document proving 100% ownership of the subsidiary/ affiliate can be provided.	Experience of Bidder's subsidiary company or affiliate can be used by the lead Bidder provided the lead Bidder holds 100% stake in the subsidiary company. The Bidder shall submit shareholding pattern of the subsidiary company in this regard. Further, Bidder's controlling share holding in the subsidiary company shall not be less than 51% till the end of the contract period.	
44	4.1.5	29 of 63	Bidder should provide undertaking of submitting the labor license under Contractor Labor (Regulation & Abolition) Act, 1970 within 1 month of issuance of LoA.	What document has to be submitted for Labor license Act ,1970? Lithium do not employee contract labour therefore can this be waived?		Tender condition prevails	

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45	4.2.1	30 of 63	The Bidder shall declare that it has ISO certificate for ISO 9001 and ISO 14001 certificates in the name of the Original Equipment Manufacturer (OEM) of EVs.	Kindly clarify what does bidder have to submit in case the bidder is a fleet operator / charging station operator and not an OEM? The clause says that only declaration is to be submitted however, 5.12 Bid Form 2 says "We are attaching the copy of the proof under quality assurance Attachment 8" Kindly clarify		Yes the bidder have to submit the ISO certificate. In case of bidder is a fleet service provider/charging station operator they have to submit the certificaes of OEMs they have tied up with for participating in this bid	
46				Can ISO 9001 & ISO 14001 certificate be obtained from OEM of EV?		Yes, It needs to be obtained from the manufacturer/dealer	
47			The bidder mustbe an authorized OEMof LMV EV of M1 and M2 categoryfor sales and service with 3 years of experience is must in Sales and Service of LMV EVs in	The bidder has prior experience in 2W Fleet, Charging Station Operation & Maintenance, Will there be any relaxation regarding this?	We are a Start Up Odisha recognised entity with an experience of handling 1000+ Evs and 7000+ Customers with great success and User delight at the center of our proposition.	Tender condition shall prevail.	
48	4.3.1	31 of 63	India and the bidder must have sales and service center / dealerships in all the districts of the state OR. The bidder must be aFleet Service Provider with an experience of 3 years in providing fleet services in IndiaOR. The bidder must be a EV Charging Station Operator with an experience of 3 years in settling up charging stations for EVs in India.	SI.No 4.3.1, Is the 3 years' experience is mandatory?		Necessary addendum issued	The bidder must be an authorized OEM of LMV EV of M1 and M2 category for sales and service with 1 years of experience is must in Sales and Service of LMV EVs in India and the bidder must have sales and service center / dealerships in all the districts of the state OR The bidder must be a Fleet Service Provider with an experience of 1 years in providing fleet services in India OR The bidder must be an EV Charging Station Operator with an experience of 1 years in setting up charging stations for EVs in India.
49	4.3.2	31 of 63	The bidder should have experience of ownership, operations, and maintenance of a fleet of at least 10 ICE vehicles or Electric vehicles of any kind		The project size is quite big (300 vehicles) thus to showcase prior experience of dealing with such large quantities a minimum execution experience of supply of cars of at least 75 – 100 cars against a single work order should be demanded to ensure the bidders with proven track record of handling such large quantities are considered.	Necessary addendum issued	Clause 4.3.2 is amended as follows: The bidder should have experience of ownership, operations, and maintenance of a fleet of at least 60 ICE vehicles or Electric vehicles, or a combination of both, of any kind
50				SI.No 4.3.2, the experience of Minimum 1 year is mandatory.		Yes	
51	4.3.4	31 of 63	The Bidder must have installed minimum of five (5) numbers of charging stations at various locations/sites	Would experience of AC chargers be considered? In case of JV if one partner is solely engaged in business of setting up of charging infra and the other partner is solely engaged in fleet management and operations – would that be considered?		Yes the bidder can use the experience of AC chargers. In case of JV the bidder can use the technical experience of his affiliates.	
52					As per the tender approx. 300 Vehicles are required to be hired with option of increasing 25% more. The project cost would exceed of 100 Crores thus having turnover of 5 Crores is too less given the project size. Further, the successful bidder would be required to submit PBG of over 10 Crores. How would a firm having turnover of only 5 Cores submit such a hefty BG? Thus the threshold of average annual turnover should be suitably increased to > 30 Crores	Necessary addendum issued	Clause 4.4.1 is amended as follows: The Bidder must have a minimum net worth of INR 15 Crores in the last financial year (FY 2022-

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53	4.4.1	32 of 63	The Bidder must have an aggregate average annual turnover of not less than INR. 5 Crore (Five Crore only) in the last three (3) financial years from FY19-20,FY20-21and FY21-22.	The clause state that average annual turnover should not be more than 5 crore in last 3 financial years. Can the limit be lowered for early stage startups?	Considering early days of Evs, a startup has to make a huge Capital Expenditure in the first few years to start operations in a given geographies. With COVID affecting business in the last 2 years, organisations are still recovering loses made. To support the EV players and push startups to participate in the tender, a loss making but technically sound organisations should be allowed. Proposed Changes The average annual turnover for the lead bidder could be kept intact (i.e. 5 crore). However, for the other bidders of the consortium this could be relaxed to 1 crore.	Necessary addendum issued The total networth required is INR 15 Crores. If the Bidder is a JV or a consortium, each partner in the JV shall have to meet the networth criteria in proportionate to their share in the JV.	23). Bidder to submit audited balance sheet in this regard. In case of non availability of audited Balance sheet, the bidder is required to submit unaudited Balance sheet duly certified by statutory auditor. Net Worth to be considered for this clause shall be the total Net Worth as calculated in accordance with the Companies Act, 2013 and any further amendments thereto.
54	4.4.2	32 of 63	The Bidder should not be in loss in immediately previous financial year.	The clause state that company should not be loss making in last financial year. Can the clause be made flexible for early stage startups?	Considering early days of Evs, a startup has to make a huge Capital Expenditure in the first few years to start operations in a given geographies. With COVID affecting business in the last 2 years, organisations are still recovering loses made. To support the EV players and push startups to participate in the tender, a loss making but technically sound organisations should be allowed. Proposed Changes It is suggested that the criteria is removed because net worth of company is already taken into consideration.	Necessary addendum issued	The Clause 4.4.2 stands deleted
55	5.1.6	46 of 63	Bid Form 6 (Test Certificates)	Kindly clarify what is to be done with this undertaking? Does this have to be filled by the OEM or fleet operators and charging infra operators also have to submit? On whose letterhead the certificate has to be? Kindly explain the contents of the certificate		The bidder shall have to arrange the test certificate from the manufacturer of the vehicle.	
56	5.2.2	51 of 63	Bid Form 10	Tata Tigor is a Sedan and is included in Small / Hatchback Car. Tata Tiago is a Hatchback and is included in Sedan Car. Kindly amend Nexon does not get commercial registration. So department would accept privately registered cars?		The necessary addendum to Bid Form 10 is issued The Bidders will have to arrange for commercial	Revised Bid Form 10 Issued The Bidder to ensure that all the vehicles offered in this bid are of white colour. The Bidder to ensure that the vehicles offered are compliant of safety features as set by the Govt. of India. The vehicles offered will atleast have a minimum of following features available: Minimum of 2 air bags
57				Price Bid asks for Make and Model for vehicle with specifications. Kindly clarify as make and model should be specified by OREDA so that bidders quote accordingly		registration of the vehicles offered	Minimum of 2 air bags - All 4 power windows - ABS with EBD - Car infotainment - USB port and 12V adaptor - Electric demisting back windscreen - GPS enabled - should have panic button

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58	5.5.1	57 of 63	Appendix Form 1	Type approval certificate of the model issued by any testing agency as mentioned in Rule 126 of CMVR 1989 – Kindly explain?		Please refer to Central Motor Vehicle Rule 1989 in this regard	
59	5.7	62 of 63	Table	Who are the beneficiaries? What is the location address at each city?		It will be provided during issue of LoA	
60	NA	Generic	Generic	Where will these vehicles be deployed? Is Oreda acting like an aggregator or they need for self use?		These vehicles will be deplyed to various departments under governent of Odisha and private organisations OREDA is acting as an aggregator and facilitator	
61	NA	Generic	Generic	What would be driver duty hours? Would need the same to compute salary payable and how would overtime be computed?		For Government Departments, driver duty hours will be a maximum of 10 hours a day and 26 days a month. However, it may slightly vary as per the departments requirement without any additional cost. In case of state power DISCOMs, few of the vehicles would be required for 24 hours of availability along with the driver. In such cases, 2.5 times the monthly cost of driver will be paid. Thus, the Bidders needs to quote the monthly rental of the vehicle and the driver separately in the price bid- (Bid Form 10) However, the bidder to ensure that no additional payment shall be made in all other circumstances on account of extended duty hours, except some special cases of state power DISCOMs	
62	NA	Generic	Generic	Any stipulation of minimum number of chargers to be installed per vehicle from OREDA side?		The bidder has to install sufficient number of charging stations carter the services as per the required demand.	
63		Generic	Generic	Cost of caballing upto the charger should be included in OREDA / beneficiary scope. Impossible to correctly estimate the length of cable required at each charging point		Tender condition prevails Cost of cabling shall be under the scope of the Bidder	
64		Generic	Generic	Increase in average annual turnover to at least INR 25 Crores to ensure quality vendors		Necessary addendum issued	Clause 4.4.1 is amended as follows: The Bidder must have a minimum net worth of INR 15 Crores Bidder to submit audited balance sheet in this regard. In case of non availability of audited Balance sheet, the bidder is required to submit unaudited Balance sheet duly certified by statutory auditor. Net Worth to be considered for this clause shall be the total Net Worth as calculated in accordance with the Companies Act, 2013 and any further amendments thereto.
65		Generic	Generic	Demonstrated experience of supplying over 100 Cars against a single work order to government department		Necessary addendum issued	Clause 4.3.2 is amended as follows: The bidder should have experience of ownership, operations, and maintenance of a fleet of at least 60 ICE vehicles or Electric vehicles, or combination of both, of any kind

66	Generic	Generic	Minimum wages payable would be as per Odissa minimum wages? Annual increase in wages should be considered	Bidder are encouraged to follow minimum wage rule as notified by Government of Odisha and any amendment to it. However, the price quoted by the Bidder shall be fixed for 5 years	
67	Generic	Generic	Hiring charges should be increased @ of inflation at least once a year	It shall be fixed for the agreement period	
68	Generic	Generic	Request to reword vehicle warranty clauses as per the OEM policy	Necessary addendum issued	Clause 3.2.1.1 s is amended as follows: Bidders need to ensure that there is no additional cost to OREDA or the service recipient, to whom Electric Vehicle has been allocated for use. All the operation and maintenance, expenditure to vehicles like repair, replacement of spare parts, Tyres & Tubes, Battery etc. will be borne by owner of the vehicles (the Bidder).
69	Generic	Generic	Kindly define driver duty hours and number of weekly off	For Government Departments, driver duty hours will be a maximum of 10 hours a day and 26 days a month. However, it may slightly vary as per the departments requirement without any additional cost. In case of state power DISCOMs, few of the vehicles would be required for 24 hours of availability along with the driver. In such cases, 2.5 times the monthly cost of driver will be paid. Thus, the Bidders needs to quote the monthly rental of the vehicle and the driver separately in the price bid- (Bid Form 10) However, the bidder to ensure that no additional payment shall be made in all other circumstances on account of extended duty hours, except some special cases of state power DISCOMs	
70	Generic	Generic	More than 70% of the vehicles demanded are Nexon which are not available with commercial registration. Request to kindly clarify if Pvt registered Nexons would be accepted	EVs will have commercial registration	
71	Generic	Generic	Kindly include clauses relating to surety of payment to the bidders. To quote an example, many firms provided buses to UPSRTC (UP State Transport Corporation) for operating in UP. During covid lockdowns, as there was no passenger movement, the government refused to pay causing huge losses to the vendors. What would OREDA do to address any such challenges. What if quantity of vehicles demanded reduces in the future?	Tender condition prevails Please refer clause 7.4 of EV Fleet Serice Agreement, provision of LC has been kept in this regard. OREDA will ensure that the vehicles are engaged. However, if any such instances occur, OREDA will make propoer arrangement for this.	

72	Generic	Generic	In follow up to the mail trail would also like to know the model required for each type of vehicle. For ex - Within Nexon there are various model - Nexon, Nexon Prime, Nexon Max. Further within these there are different variants such as XM, XZ+, XZ+Lux, etc.		The vehicles offered will atleast have a minimum of following features available: - Minimum of 2 air bags - All 4 power windows - ABS with EBD - Car infotainment - USB port and 12V adaptor - Electric demisting back windscreen - GPS - Panic Button	
73	Generic	Generic	We wish to know if OREDA already has agreements signed with beneficiaries / departments? We would also like to know if OREDA has any estimated bid value in place as any quote drastically higher or lower might again lead to cancellation of the bid.	The reason we ask this question is that if OREDA has already signed up agreement and the bidder quotes higher than the agreement rate OREDA has with the departments then that would mean that the tender won't get finalized and the entire process, effort and cost to prepare the bid would be wasted	OREDA has been appointed as the EV Fleet agregator and facilitator for Govt. Depts./ private organisations by the Govt. of Odisha following which a demand agregation for EVs has been from different Beneficiaries Basis the price discovered from this RfP, OREDA shall be signing a back to back agreemnt with the Beneficiaries.	
74			The given online Portal (www.tenderwizard.com/OREDA) is not working. How to we initiate the registration process		The site is working. Please check your settings. The Bidders may also contact Technical Team of Tender Wizard on below number for assistance: 080 40482100 7008521627	
75			Is the bid security amount DD to be submitted in Original? If so, what is the address?		Yes, bid security amount is to be submitted in original to below address: Odisha Renewable Energy Development Agency (OREDA) Address: S-3/59, Mancheswar Industrial Estate, Bhubaneswar - 751010, Odisha.	
76			There is no mention about the total contract period. Need Clarity		Please refer to page no 25, section 3.2, s for your reference. The contract period is for 5 years	
77			Are we eligible to bid only for a specific region from the given list?		The Bidder is required to bid for the full capacity	
78			Are we eligible to bid for a selective electric vehicle segment from the given list?		The Bidder is required to bid for the full capacity	
79			What would be the vehicle coverage radius from its allotted place?		The vehicle coverage radius would usually within a range of 100 km. However, it might vary case to case basis	
80			What are the Duty hours?		The operational hours will be a maximum of 10 hours a day and 25 days a month. However, it may slightly vary as per the departments requirement without any additional cost	
81			What about commercial escalation, if there is a revision in Electricity Charges & Minimum wages?		The quoted price is fixed for 5 years i.e. upto the contract period	
82			Over time commercial status		The quoted price is fixed, OREDA will pay for additional km however.	
83			If the Point 9 No is mandated, shall we apply with a subsidiary company / Have a JV?		As service providers are allowed to particpate so the service provider has to take a call about this arrangement	

84		What are the payment terms?	The payment will be reimbursed on monthly basis. Bidders can submit their invoices, for preceding month, within 7 days of the current month. OREDA shall be making the payment to the Bidder within due date of 23 days from the date submission of invoices	
85		Category of Vehicle- We are pleased to introduce XUV400, the first all electric SUV from the house of Mahindra. It comes in 2 variants of EC and EL and is powered by 34.5 kWh & 39.4 kWh Lithium-Ion battery respectively and offers a MIDC range of up to 456 KM with a single charge . We request your confirmation on qualification of this vehicle under Compact SUV category as specified in the tender . The vehicle in all respect is comparable to the suggested set of products.	Yes, this vehicle qualifies under our compact SUV requirement, basis the vehicle is compliant of other technical and safety criteria	
86		Type of registration – Please confirm on the type of registration applicable on the proposed fleet of EV	All the EVs offered under this proposal shall have commercial registeration	
87		Timeline – Tentative timeline of deployment of the fleet	The complete fleet we require within 10 weeks from the date of issue of Lol. However, we require a minimum number of fleet under 1st batch before 15th Aug 2023	
88		Beneficiary: Please confirm who will be the beneficiary in the present contract.	Beneficiaries under this arrangement are government departments, in Odisha and state power distribution companies.	
89		Billing and payment queries: As per the bid document, Logbooks shall be maintained with Kilometre reading recorded on a daily basis and verified by an authorized officer from the beneficiary. When will the authorized officer from beneficiary be informed to us? Do we require any separate MIS / tracker to be shared with the authorized officer or not. What will be the frequency at which the authorized officer will sign the daily log sheets / MIS / tracker e.g. daily, weekly, monthly? TAT (turnaround time) by which the authorized officer will approve the logbook / MIS / tracker.	Name of the authorised officer shall be told to the successful Bidder post signing of the Lol/ Service Agreement. Yes, The Bidder is required to share separate/ MIS and live tracking data with OREDA The Driver is required to get the log sheet filled and signed by the officer on daily basis TAT will be mutually agreed	
90		GST: Currently we do not have GST certificate in Odisha, at the time of bid we will provide undertaking / declaration and post award we will obtain the GST registration and submit.	Bidder to submit GST of the organisation where it is registered or its corporate office is located. Once the Bidder is awarded with the project, it can submit GST registered in Odisha. However, no invoice shall be accepted by OREDA witout a proper GST	

91				ISO Certificate: The Parent company of bidder i.e. Mahindra Logistics Limited holds ISO Certificates (both 9001 and 14001), the same covers its subsidiary companies as well. We request you to kindly consider the same.	Bidder may submit the certificate along with the bid. Final call will be taken by OREDA post evaluation of the certificate	
92				Supporting Document: The Bidder shall submit an MoU / agreement with an OEM of EV for procurement of EVs in case of Fleet Service Providers or Charging Station Operators. [Query: Supporting document requirement is not clear, need clarity. The Bidder can submit following documents to validate its qualification:	Copy of MoU with OEM for providing 300 EVs Copy of service contract to validate their experience in fleet service for last 1 year Copy of ongoing service contract to validate that the Bidder owns a fleet of a minimum of 60 vehicles.	
93				Supporting Document: The Bidder shall submit the experience certificates. [Query: Exp. Certificate should be self-certified or issued by the other party to the contract.	It should be issued by the other party	
94				The Bidder shall submit the experience certificates. [Query: Exp. Certificate issuing authority to be confirmed.	A self-certificate on Bidder's letter head specifying the number of charging stations installed, their addresses and commission certificate should be given.	
95				Driver related requirements: The bidder should have on its payroll or under contractual obligations minimum 10 drivers. – We currently have more than 100 EVs operating in Mumbai and Delhi. Does the Registration Certificate of EV suffice to prove the driver related requirements, or do we need to submit any separate document.	The Bidder to submit the contract copy under which it aggregates the drivers	
96				Who will be giving us land for installation of chargers	Within the premise of the building, space for parking the vehicle and setting up charging point shall be provided free of cost. However, rental for land, as per GoO rule, shall be paid by the Bidder for setting up charging station outside the premise of the building	
97				Need to manage Slow & Fast Charging, so need charger where vehicles will be parked overnight. Important for cell balancing.	Slow chargers will be installed within the premise	
98	1.3.3.8	14 of 63	New Clause			After Clause 1.3.3.7 a new clause 1.3.3.8 is added: 1.3.3.8 In case the Bidder is a JV, all communications with OREDA shall be done by the lead Bidder only.
99	3.2.1.1	26 of 63	New Clause			After '3.2.1.1 u' a new clause '3.2.1.1 v' is added: Bidders shall ensure that all safety parameters related to EV, as per provisions of relevant orders/guidelines/notifications along with subsequent amendments from MoRTH/AIS/ARRI" are followed in providing the EVs

					After clause 3.2.1.1 v a new clause is added:
100	3.2.1.1	26 of 63	New Clause		3.2.1.1 w The Bidders can use their companies' logo at the back of the vehicle, either on the bonet or the back wind screen only. However, it should be place only at any of the corners. The size of logo must not be more than 5x4 inches. The Bidder shall also paste logo of OREDA at the backside of the vehicle.
					After Clause 3.2.1.1 w, following clause is added:
101	3.2.1.1	26 of 63	New Clause		3.2.1.1 x The Bidder will deploy the vehicle, which is well maintained, cleaned thoroughly both internally and externally. Vehicle shall be equipped with medical kit. The vehicle should have a mobile charger and ambient freshener.
					After 3.2.1.1 x, following clause is added:
102	102 3.2.1.1 26	26 of 63	New Clause		3.2.1.1 y During the contract period, if the vehicle is seized or detained or requisitioned by Police/ Motor Vehicle Authority or any other authorities for whatsoever reasons that will be at the service provider's risk.
					After clause 3.2.1.1 y, following clause is added:
103	3.2.1.1	26 of 63	New Clause		3.2.1.1 z The vehicle cannot be put to any private/ commercial use beyond the duty hours or on holidays. Unauthorized use of the vehicle by the driver/ service provider will lead to unilateral termination of the contract with immediate effect. The Agency has to ensure the safety of passenger by avoiding negligent driving by their drivers such as over speeding, rash driving, and driving vehicle without brakes/ defective brakes, etc
					After Clause 3.2.1.1 z follwing clause is added:
104	3.2.1.1	26 of 63	New Clause		3.2.1.1 aa Lock in Period: The period of 36 (Thirty-Six) months, during which Bidder/ OREDA cannot terminate this Agreement.

					After Clause 3.2.1.1 aa, following clause is added:
					3.2.1.1 ab Pursuant to clasue 3.2.1.1 j and 3.21.2 k, failure of the bidder in providing the
					servcies, shall lead to imposition of penalty in the following manner: (i) In case of breakdown, if the Bidder fails to
105	3.2.1.1	26 of 53	New Clause		arrange alternate vehicles and the Beneficiary himself arranges a vehicle, the charges borne by
105	3.2.1.1	26 01 53	New Clause		the Beneficiary will be deducted from Bidders monthly rental. In case such breakdowns occure
					more than twice a year per vehicle, the Bidder shall be laible to an additional penalty of 3% of
					the annual rental per vehicle. (ii) Cases where the Beneficiary himself arranges for the vehicle due to late reporting of
					the driver (beyond 15 minutes of delay), the charges will be deducted from Bidder's monthly
					rental. If such incident is repeated more than trice a month, there shall be additional penalty of
					10% per vehuicle from the monthly rental paid After clause 3.1.1.5 a new clause is added
106	3.1	26 of 63	New Clause		3.1.1.6 The expenses on account of parking, toll, etc. would be borne by the Beneficiary/
					OREDA. The Bidder shall claim these charges in addition to the monthly rental
					After clause 3.2.1.4 g, following clause is added
107	3.2.1.4	27 of 63	New Clause		3.2.1.4 h In the event of any mechanical failure/ breakdown of e-cars where the Vehicles lay unused for a continuous period of 7 (seven)
					days or more after it's reporting to the SERVICE PROVIDER's Nodal Officer via email, OREDA
					shall not be liable to pay the lease rental for the period for which Vehicles lay unused.
					After clause 3.2.2 f, following clause is added:
					3.2.2 g The hired vehicles, during period of contract, shall have all necessary valid MV
					documents such as : - valid Registration Certificate, Insurance Certificate, Fitness Certificate, valid Contract Carriage Permit, proof
108	3.2.2	28 of 63	New Clause		of up to date tax payment/Pollution Under Control Certificate etc. and D.C. of the driver
					available all the times, in the vehicle. OREDA/ the Beneficiary hiring the vehicle shall not be responsible for any damage/ loss caused to
					hired vehicles or loss of life / injury made to any person or damage to any property on account of
					use of hired vehicle in any manner whatsoever. The hirer shall not be responsible for all such
					litigation

109	3.2.1.2	26 of 63	New Clause			After clause 3.2.1.2 j, following clause is added: 3.2.1.2 k The Bidder to ensure that vehicle deployed shall arrive at designated location of the Benefeciary on time. In an event of delay in arrival beyond 15 minutes, user shall have right to hire other taxi services (which may or may not be of similar hired car category). The fare charges shall be charged to the Bidder.
110	3.2.1.2	26 of 63	New Clause			After clause 3.2.1.2 k, following clause is added: 3.2.1.2 I Driver should be properly dressed in neat and clean attire. The driver should either wear a white uniform or of specific colour as per requirement of OREDA/ the Beneficiary. The Agency shall provide the uniform and badges, at his own cost, as per STATE MOTOR VEHICLES RULES (amended up to date) and photo identity cards to the drivers
111	3.2.1.2	26 of 63	New Clause			After clause 3.2.1.2 I, following clause is added: 3.2.1.2 m The driver of the vehicle deployed to the Beneficiary shall maintain polite & courteous behaviour towards department users as well as to other departmental staff. In the occasions of any theft misconduct and/or disobedience on the part of drivers, the Bidder shall be personally responsible.
112	5.5.1	57 of 63	5.5.1. Appendix Form 1 (Technical Specification of Electric Car)			Revised Appendix Form 1 (Technical Specification of Electric Car) issued
113					Submission of Documents Online Submission * Bid Form 1 * Bid Form 2 * Bid Form 3 * Bid form 4 * Bid Form 5 * Bid Form 5 * Bid Form 7 * Bid Form 8 * Bid Form 8 * Bid Form 9 * Bid Form 9 * Bid Form 9 * Bid Form 10 * Scanned copy of Did Security Note: Price bid to be submitted strictly online only. Any submission of price bid alongwith technical bid submitted offline shall lead to rejection of the bid. Hard Copy submission (Offline) * Original copy of Power of Attorney (Bid Form 3) as per clause 1.3.3.2 Original copy of DD against Cost of Bid (Bid Form 2) as per clause 1.3.3.4 * Original Copy of Bid security (Bid Form 2) as per clause 1.3.3.4	

5.5.1. Appendix Form 1 (Technical Specification of Electric Car)

Sr. No.	Descriptio n	Make / Model of Electric Car	
1	Hatchback Electric Car	Tata Tiago / Citroen eC3 / equivalent	
2	Sedan Electric Car	Tata Tigor / Tata Xpress – T / equivalent	
3	SUV Electric Car (Compact/ sub 4 meter)	Tata Nexon / Mahindra XUV 400/ equivalent	Type approval certificate of the model issued by any testing agency as mentioned in Rule 126 of CMVR 1989
4	SUV Electric Car	Hyundai Kona / MG ZS / BYD e6/ equivalent	